# SOP for Onboarding a salesman

# Step 1: Making The Offer

The onboarding process begins as soon as your employees are hired. After a candidate has been selected through interviews, your organisation gives them with an offer letter, policy documents, onboarding forms, and any other urgent paperwork. Keeping your approach open and straightforward can assist your staff in gaining trust and adjusting to their new workplace.

# **During The Offer Release Checklist:**

- 1. Write a clear job description
- 2.Phone calls facilitate greater communication with candidates.
- 3. Provide complete details regarding the job profile.
- 4. Salary discussions and offers
- 5. Following Up

#### Step 2: Accepting an Offer

The next phase, following the distribution of offer letters, is for your staff to accept the offers. At this point, your employer may organise a phone call or a meeting to examine the previously agreed upon policies, procedures, benefits, etc. Your company's responsiveness and engagement will increase employee retention and establish great relationships with them. This is an essential stage in the onboarding process.

# 1 Week Prior to Reviewing Your New Employee Checklist:

- 1. Prepare documents, including the forms and policies listed below.
- 2. Employee Contract/Agreement
- 3. employee manual (For instance, the Code of Conduct, the attendance and leave policy, the confidentiality policy, the health and safety policy, etc.)
- 4. Non-Disclosure Agreement.

# Step Three: Waiting for Your Employee

Typically, there is a delay or a period of time between when a person accepts an offer and when they begin working. Even if a person accepts a job offer, there is no guarantee that they will arrive on the scheduled start date. During the waiting phase, it is essential to establish a rapport with the employee. The individual must be enthusiastic about joining the organisation. Therefore, the waiting period should be accounted for when developing the onboarding process.T

# The day of joining

The first day of employment is a crucial one for all employees. Typically, people feel happy, nervous, and thrilled. Consequently, as an HR manager, it is your responsibility to make them feel at ease and welcome in the new office. This will foster a sense of community among new hires.

# After Joining List:

- 1. New employee email greeting
- 2. Introduction with team
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- 4. Formal onboarding with Human Resources
- 5. Make a plan for lunch

# For New Employee Hire Checklist:

- 1. Establish Accounts
- 2. Business Email
- 3. Business Cards (Visiting Card)
- 4. Human Resource Management Software/Biometrics
- 5. Parking Facility
- 6. Laptop/ Desktop
- 7. Office Telephone
- 8. Sim Card

# Here are a few more things you can do before an employee's start date to make the transition simple and welcoming:

- 1. Develop an orientation agenda
- 2. Create a salary account for them
- 3. Provide the appropriate office supplies
- 4. Ensure that each new employee has a mentor to assist with onboarding
- 5. Assign the employee the IT assets

# **5: Coordination With Other Departments**

When a new employee or important stakeholder begins working for a firm, it is necessary to inform the department they will be working in and the departments they will coordinate with.

The list may include the IT team, Human Resources, subordinates, and managers. They can even assist in decorating the employee's cubicle and organising orientation meetings for the new team member.

#### 6. Instruction and Orientation

When onboarding a new employee, it is essential to educate them on the company's culture and their role within it. This is the appropriate time to expose them to the company's objectives and provide pertinent information about its teams. You can even create goals for the next 30, 60, or 90 days for the staff.

Orientation and training can bring staff up to speed and expedite their onboarding. It also gives them access to the company and an insight of how it operates.

#### **Employee Training**

Employee Induction Job Offer Letter Proven Methods for Creating an Onboarding Procedure

#### 1. Preparing Coworkers For The New Worker

You can welcome your new employee with an announcement, an email, or a personal greeting. The announcement should describe the employee's position, job history, and duties within the organisation. In addition, it is essential to urge other employees to welcome them and assist them in adjusting to their new workplace.

When a new employee begins work, many things are unclear and unclear. Providing them with helpful numbers and the staff's contact information can help them feel welcome.

#### 2. Make Introductions

Schedule a meeting with a senior person for the employee's onboarding process on the employee's first day. This will assist them understand who is at the office and how the company operates. This will also assist them in understanding their function within the organisation and whom they can approach for specific requests. An introduction will assist the important individuals maintain track of the individual and adjust to the shift.

# 3. Orientation

Ensure that your staff receives sufficient training and orientation to adjust to their roles. Approximately the first week should be devoted to training the employee. If the person has prior expertise with the job function, it will likely take them some time to relearn the previous company's procedures and adapt to the new ones. Orientation is a crucial component. In addition, the employee has the opportunity to become acquainted with the organisation and its culture. Additionally, it allows employees to introduce themselves to the firm.

You can also assign a mentor to the employee, which will facilitate their adaptation to the organisation. It will also assist people receive answers to their questions swiftly and easily.

# 4. Organize a Team Lunch

Planning a team lunch is another essential best practise for the staff onboarding procedure. This may occur inside or outside of the office. This will assist them break the ice and allow the new employee to get to know his or her coworkers in an informal setting. Even at the office cafeteria, where employees can assemble and take the time to understand one another, this might occur. If an employee feels appreciated and accepted by the team, they are more likely to be loyal to the organisation.

# 5. Engagement

Ensure that you continue to interact with the new employee even after the first week has passed. This can assist them save time as they are likely to have a number of queries and encounter challenges. Additionally, it is beneficial to remain in contact with the employee and continue to check in with them in order to actually create a relationship and ensure that the person is comfortable in their position.

# 6. Finalization

Following up for feedback at regular intervals is an integral element of the onboarding procedure. Ensure that a structure is in place to conduct follow-ups after 30, 60, and 90 days. Even if the employee is healthy, it is beneficial to communicate and comprehend their issues and circumstances. This will teach you how to improve and streamline your onboarding process. You can even inquire as to what they liked and disliked about the procedure and make adjustments accordingly.

A good onboarding procedure demonstrates the time and effort invested in the procedure. Therefore, it is essential to make the effort to complete the assignment. This will set the tone for future company and the relationship between the employee and the people.

# **Importance of Employee Orientation Method**

Typically, an onboarding process spans the first several days and weeks of a new employee's employment. During this time, your employees will have the opportunity to interact with your work culture, get to know their coworkers and management, and form a first impression of your company. Even if it may not appear so, an efficient onboarding process can significantly tilt the balances in your company's favour.

In organisations lacking an effective onboarding procedure, employees endure uncertainty, confusion, and difficulty fitting into their professional positions.

#### Here are a few difficulties with staff onboarding:

- Increasing Staff Retention
- Hiring staff is a time-consuming and costly procedure. When hiring new personnel, you will want to retain the most qualified candidates. Statistics indicate that workers who undergo a systematic onboarding procedure are 58% more likely to remain with the organisation for more than three years. According to studies, an onboarding procedure may retain up to 90 percent of employees within the first six months.

Retaining skilled workers will save your company both time and money. Additionally, onboarding will assist you and your management in establishing long-term relationships with new hires.

# 2. Improving Your Brand

Directly and indirectly, a successful onboarding procedure will enhance your company's brand. This is why employee onboarding is important. When your employees enjoy their new workplace and find a good match in their new positions, they will want to share their positive experiences. You can play an active role in this by encouraging new hires to share their experiences during their first week on the job.

# **Increasing Employee Contentment**

When employees have a deeper understanding of their roles and talents, they are more likely to make significant contributions to the organisation. They will be more able to face obstacles if they receive the proper mentoring and assistance. When your employees feel proud of the firm they work for, employee happiness will also be reflected in positive word-of-mouth, thereby promoting your brand. This is why you should implement an effective staff onboarding procedure.

#### **Increasing Worker Productivity**

The onboarding process will make your staff feel appreciated and motivated. Employees that view the onboarding process as empowering would be motivated to contribute to its success. If your employees understand your company's basic values and principles from day one, they will be able to share comparable objectives. Consequently, their work quality will improve. This is also a great opportunity for human resource managers to learn more about their employees' skill sets.